SEVERE FLOODING

WHAT DO I DO AFTER THE FLOOD?

THE STORM HAS PASSED, BUT THE REAL WORK IS JUST BEGINNING.

ServiceMaster Restore is ready to help restore your property and restore your peace of mind. To begin recovering from a severe flooding event, follow these recommendations.

ServiceMASTER Restore®

Should your home or business be affected by severe flooding, the first steps you take can be critically important. Here are helpful tips for the things you should and shouldn't do immediately after the storm.

WHAT TO DO

- Seek assistance from a water damage restoration and mould removal professional. Mould and bacteria growth can begin within hours of a water damage situation.
- If it is safe to do so, shut off all electrical power to the area.
- Remove as much water as possible by mopping and blotting.
- Remove wet area rugs or other floor coverings not permanently attached. Do not attempt to start removing your wall-to-wall carpet.
- Lift draperies off the floor, loop through a plastic coat hanger and place the hanger on the drapery rod.
- Wipe furniture, prop up wet furniture cushions for even drying and place aluminum foil under furniture legs.
- Move photos, paintings, and art objects to a safe, dry location.
- Refrain from attempting to remove books or files from the shelves. Instead, pack them tightly to prevent warping of pages until a restoration professional can begin this specialized drying.
- Open drawers, closets, and cabinet doors to enhance drying.

WHAT NOT TO DO

- Do not enter a room with standing water until you have turned off the electricity.
- Do not use a regular vacuum to remove water.
- Do not lift tacked-down carpet without professional help.
- Do not use electrical appliances while on wet carpet or flooring.
- Do not disturb visible mould.